Troubleshooting Connection Problems at Home

As with all tech problems, try restarting your laptop.

In the past, CPS has had issues with Google Chrome connecting at home. Try using a different browser such as FireFox, Microsoft Edge, or Internet Explorer. These browsers are on your laptop – just use the search (magnifying glass on bottom left) to find them.

If possible, try connecting to a different WIFI such as the library or a coffee shop to see if the problem is with your home WIFI.