

# My Zoom Doesn't Work

(Zoom in the Browser)

If you are having trouble joining your teacher's Zoom your app might need an update. You have two options!

## **OPTION #1 (requires a trip to a school):**

1. Drive to a school and connect to CPS Wifi. Open the Software Center (search for it with the magnifying glass on the bottom left of your screen). Find Zoom and click Reinstall.
2. This should update your app to cause it to work again.

## **OPTION #2 (does NOT require a trip to school):**

1. Go to [zoom.us](https://zoom.us)
2. Click "Sign in with Google" and use your school email address and computer password
3. Join Meeting
4. Type or paste Zoom ID number (these are the numbers at the end of your teacher's Zoom Link)
5. Choose "Cancel" when the pop-up window asks you to "Open Zoom Meetings"
6. Click "Join from your browser" near the bottom of your screen
7. Join Audio by computer