T-Mobile Customer Service # 1-844-361-1310

Grades 5-8, follow these steps to connect your **CPS iPad** to your T-Mobile hotspot:

1. Remove the hotspot from its box. Go ahead and close the box after as you’ll need easy access to the sticker on the front of the box.
2. Turn the hotspot on using the button on the front. You will have to hold it for a few seconds. It could take a minute to power up, but you’ll know it is ready when the readout shows T-Mobile.
3. On your iPad, open the Settings app.
4. Navigate to Wi-Fi on left-hand side. Turn Wi-Fi on if it is not already.
5. Find the Network name that matches the SSID on the sticker on your box and tap on that network name.
6. Input the password from the sticker. The password is case sensitive: CPS1234!
7. Click Join.

Your iPad is now connected to the T-Mobile hotspot!

Grades 9-12, follow these steps to connect your **CPS laptop** to your T-Mobile hotspot:

1. Remove the hotspot from its box. Go ahead and close the box after as you’ll need easy access to the sticker on the front of the box.
2. Turn the hotspot on using the button on the front. You will have to hold it for a few seconds. It could take a minute to power up, but you’ll know it is ready when the readout shows T-Mobile.
3. On your laptop, click on the wifi icon in the bottom right-hand corner of the screen.
4. Find the network name that matches the SSID on the sticker on your box and click on that network name.
5. Check the box next to “Connect automatically” and click Connect
6. Input the password from the sticker into the “network security key” box and click Next. The password is case sensitive: CPS1234!
7. Click Yes on the next dialogue box.

Your laptop is now connected to the T-Mobile hotspot!