



- **Responsible** - able to be trusted to do what is right or to do the things that are expected or required
- **Accountability** - an obligation or willingness to accept responsibility or to account for one's actions
- **Of data, information and taxpayers investments**

## Stewardship

- **Listen and understand** - improves ability to efficiently identify and resolve issues
- **Student focused** - put students' interests first
- **Quality** - a high level of value or excellence

## Customer Service

- **Honesty** - the quality of being fair and truthful
- **Respectful** - showing or having respect
- **Integrity** - the quality of being honest and fair

## Mindset

- **Attention to detail** - improves understanding of situation and ability to troubleshoot
- **Quality** - a high level of value or excellence
- **Thorough** - careful about doing something in an accurate and exact way

## Solution Focused

- **Supportive of department and each other**
- **Positive support** - constructive, optimistic, confident
- **Unity** - a way of combining parts so they seem to belong together

## Teamwork- Partnership

- **Follow through** - the act of completing an action or process
- **Listen** - to hear and understand what someone has said
- **Accurate and open** - free from error especially as the result of care

## Communication

Technology Services will provide and protect an environment wherein infrastructure, services, and solutions are innovative, readily available, and utilized to deliver exceptional support to students, staff and our community in their endeavors to achieve the CPS Mission and Vision.