

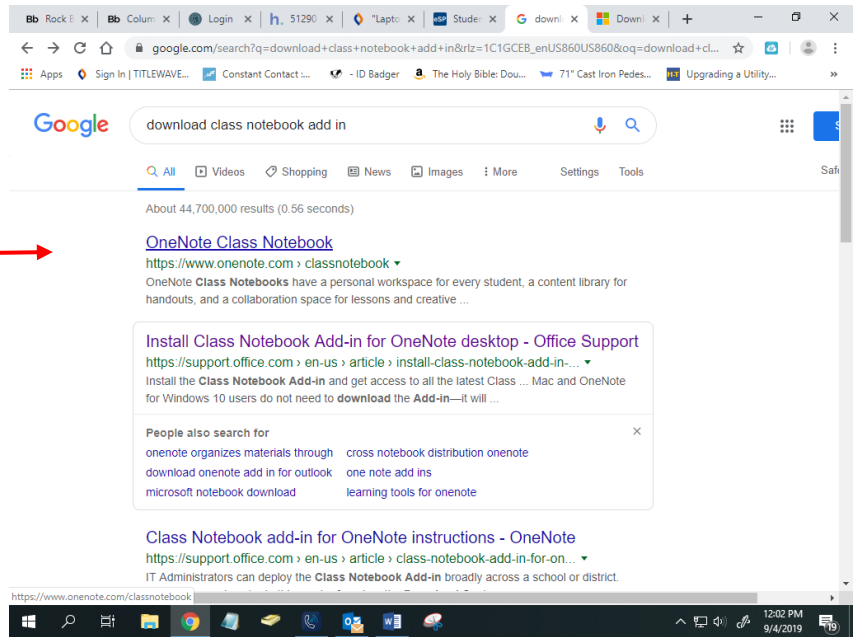
# Techknowbites      OneNote: Not Syncing

There are many reasons that OneNote might be syncing for students or teachers. Following are some options you might try:

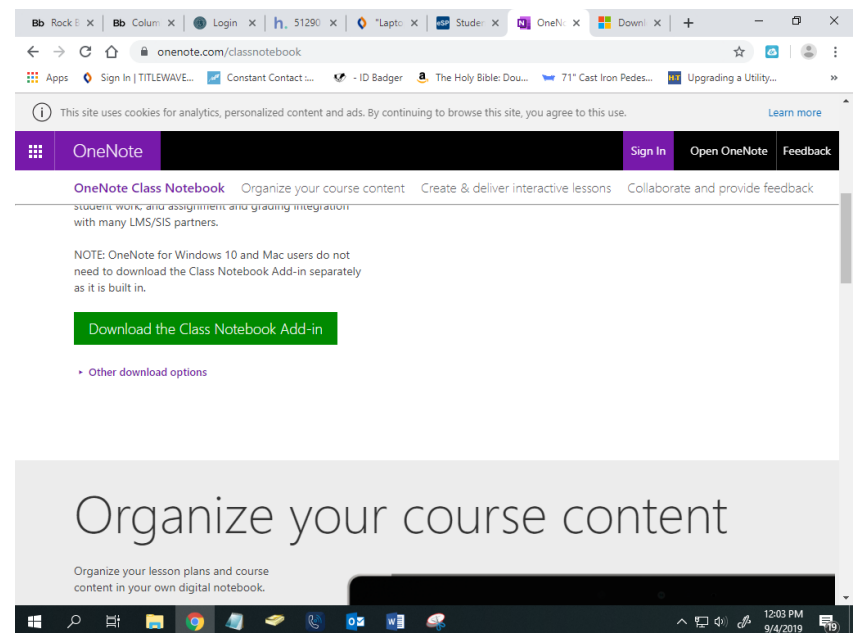
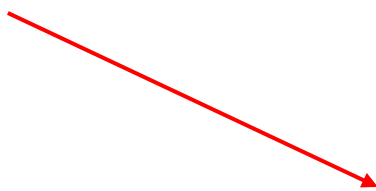
**Option 1:** Restart the laptop (I know, it seems obvious but needs to be said.)

**Option 2:** Search Google for *download class notebook add in*

Click here



Click here

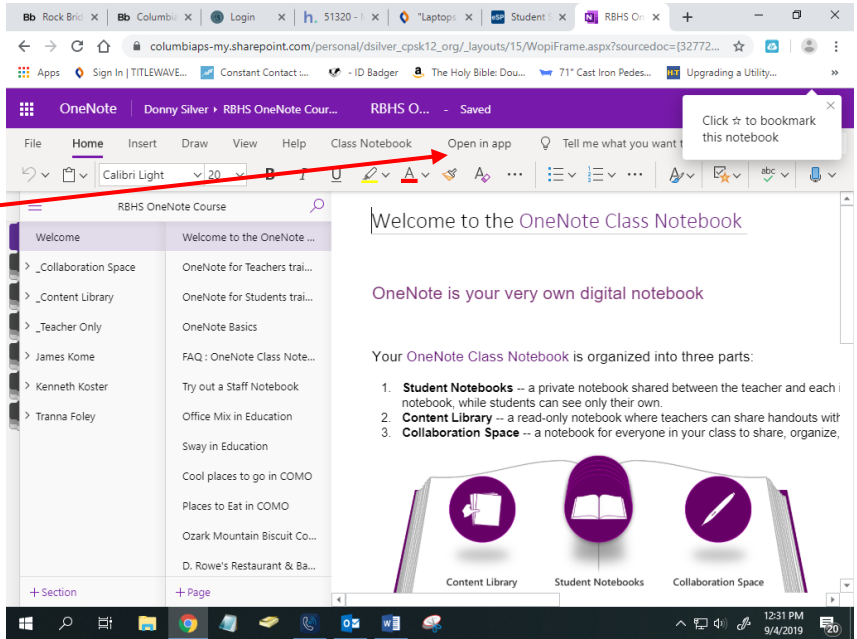


Update will download to bottom of your screen. Open this download and install. You will need to close OneNote to install. This works some of the time.

# Techknowbites OneNote: Not Syncing (Page 2)

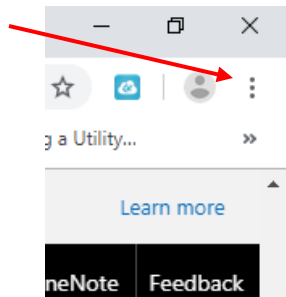
**Option3:** Open OneNote.com in Chrome and log in with email and password. Open the class and see if everything looks correct.

If it is correct, click *open in app* in options.

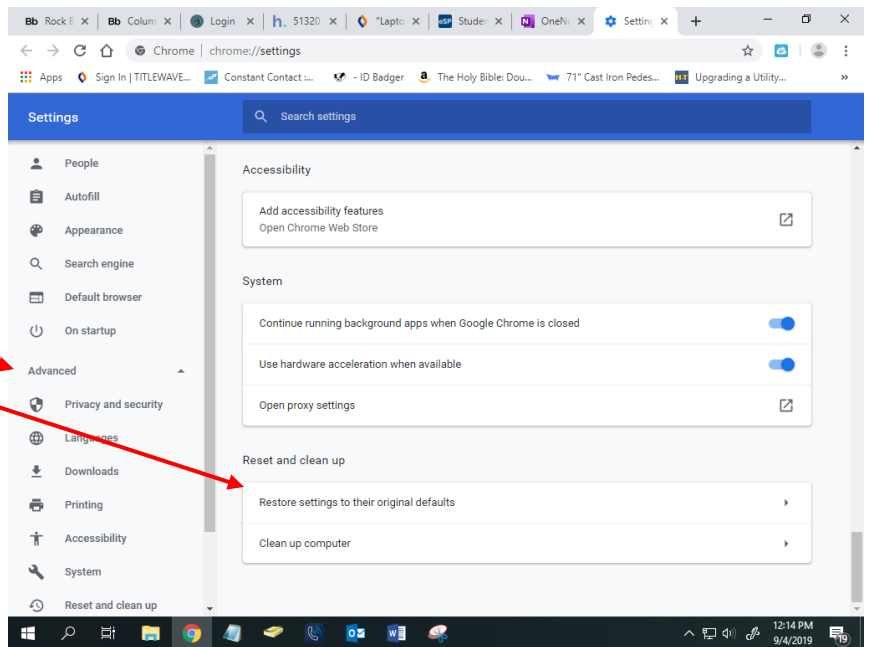


top

If OneNote has not synced, click on the 3 dots (customize and control Chrome) in the top right corner of the Chrome browser.



Choose settings



Choose advanced

Restore settings to their original defaults

This also works some of the time!